

Meeting Minutes

Project Name: IPRS	Doc. Version No: 1.0	Status: Final	Date: 4/7/2004
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Evelyn Woodard
Date: 4/7/2004
Time: 10:00AM TO 1:00PM
Location: Crossroads, Conference Room 3

Attendees

Name

IPRS Core Team

Gary Imes	Joyce Sims	Evelyn Woodard
Rick DeBell	Bobby Minish	David Coffman
Thelma Hayter	Cathy Bennett	Christie Harris
Jeffrey Poole	Paul Carr	
Cheryl McQueen	Kellie Fessler	

Area Programs

Catawba	Edgecombe-Nash	New River	VGFW
Centerpoint	Johnston	Pathways	Wake
Crossroads	Lee Harnett	Rockingham	Western Highlands
Durham	Mecklenburg	Sandhills/Randolph	
Eastpointe	Neuse	Smoky Mountain	

Agenda

Item No.	Topics
(1).	<p>Division and EDS Review</p> <p>Review April 2nd checkwrite results. Upcoming checkwrites – April 8, 16 and 30.</p> <p>David Coffman and Christie Harris, update on H0004 HR and HS rate, H2012 HA and HB 1/day or 6/day. ACTT – Methadone Administration services, Value Option Letters – approval letter – service is denied.</p> <p>Bug Central Status, review status of action items and issues related to support pilot Area Programs, key CSR's.</p> <p>IPRS Operations Support: File Maintenance, Security and Help Desk</p>
(2).	<p>Area Programs and Others</p> <p>Area Program Checkwrite Status –review April 2nd checkwrite results. Questions and comments about upcoming checkwrites. Agenda items: approve March 31st meeting minutes for posting, TPA status. IPRS questions or concerns. David Coffman and Christie Harris – update on H0004 HR and HS rate, H2012 HA and HB 1/day or 6/day. ACTT – Methadone Administration services, Value Option Letters – approval letter – service is denied. Medicaid questions or concerns.</p> <p>Area Programs questions and comments regarding upcoming checkwrite - April 8, 16 and 30. Concluding remarks from DMH and/or EDS.</p>
(3).	<p>Miscellaneous</p> <p>Other IPRS related topics for discussion.</p>

Item No.	Topics
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1. Administration Notes (Division and EDS review):

General Discussions and Questions:

EDS intends to schedule provider visits to assist the Area Programs in determining/correcting their high claims denials. DMH IT Services and EDS will schedule a meeting to discuss a centralized approach to the provider visits as well as discuss who will attend the provider visits from the Division and EDS.

Daily DB2 cycles were successful (screen enhancements and reports looked good). The IPRS PD/PN screens will change this weekend. EDS will forward an IPRS User Alert to remind the Area Programs the cutoff for sending their 837/834 files will be Thursday, April 8th, 5:00pm.

DMH has scheduled a series of meetings held on Tuesdays to discuss the business requirements for Utilization Management. Cheryl McQueen and Thelma Hayter will attend this meeting. EDS has assigned a representative to attend the meeting as well.

H0004 HR and HS rate was implemented on Friday 4/2/04 as planned. H2012 HA and HB 1/day or 6/day is set for today. EDS has not received the memo from DMA regarding ACTT – Methadone Administration services. Christie Harris has not received examples from Eastpointe, yet (SRN – not attaching to the claim form).

EDS received the rate file this morning; sent email notification to DB2 to determine if there would be a delay (conversion in process). Rick DeBell will contact Kent Woodson to determine if there is a flag indicator set for the retro-rates. DMH IT Services will forward EDS memo to start refund process (systematic conversion for refund).

Christie Harris informed group the Medicaid department processed adjustments in the past that were not HIPAA compliant (systematic process). IPRS will contact Robert Bridger, Systems Engineer, to determine whether this systematic process could be duplicated for Randolph County's 1900 adjustment claims.

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2.	<p>Review Results of the Previous Checkwrite:</p> <p>Please review the attached checkwrite summary report.</p> <p>CSR Prioritization:</p> <p>EDS is working on two key projects/CSR's (Value Options and R/E/L). EDS intends to reprioritize all projects/CSR's prior to DB2 implementation.</p> <p>Bug Central:</p> <p>There are currently four bugs , two in customer review (209198, and 221388) and two bugs in process/working (227187 and 233102).</p> <p>Operations Support (File Maintenance, Security, Help Desk):</p> <p>No issues to report at this time.</p>

Item No.	Topics
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3.	Administration Notes (10:30am Conference Call to Area Programs):
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New River expressed concerns regarding denials surrounding procedure code YP959 (H0004HQ, EOB 24). The Area Program will forward Cheryl McQueen examples of ICN's to be researched.

Cheryl McQueen received Catawba County's emails regarding denials surrounding region 26 claims (first entry claims denied due to EOB 8505, insufficient budget; re-entry claims for region 26 received EOB 24). DMH IT Services is still investigating the other denied claims that did not fit the previous scenario.

Mecklenburg expressed concerns regarding CAP claims (case management, claims not pending nor denied). The Area Program is researching their Medicaid 835 RA. The CAP claims are submitted on the 837-file. A request would need to be made to Medicaid ECS unit to have the CAP claims return on the 835. Mecklenburg will follow-up with EDS regarding this issue.

Lee-Harnett will forward Cheryl McQueen examples of ICN's regarding denied claims pertaining to Retroactive Medicaid rate.

Mecklenburg raised other concerns regarding Utilization Management and managing their dollars via electronic process (assess electronic PA through the HIPAA format and eliminating double data entry). The Division is still determining process in how to deal with Utilization Management (process similar to what Value Options does).

Sandhills/Randolph raised a concern regarding their EOB 7000 denials. EDS will process/adjust these denials in May.

EDS will send out an IPRS User Alert notification to the Area Programs stating the April 8, 2004 checkwrite cycle will be the first cycle in which claims will be processed in the new DB2 environment.. The Area Programs' 837/834-files must be up and on the mainframe by Thursday, COB.

DMH IT Services iterated that the Area Programs fill out the EDS surveys and return them to EDS as quickly as possible. One important item added to the survey is the IPRS Core Team Meeting (value in continuing this meeting is important). EDS and DMH IT Services will review the surveys and provide feedback.

DB2 phase was implemented (Area Programs will see screen enhancements). The Area Programs will contact the IPRS Help Desk for assistance if issues or concerns arise.

Action Items

Integrated Payment and Reporting System (IPRS)

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI1.	7-23-03	DMH IT Services will perform follow-up procedures regarding jail diversion allocation.	Betty Cogswell Rick DeBell	Short term/long term solution proposed. Long term encompasses changes to the eligibility file; covers more than jail diversion.	No change	
AI2.	10-8-03	Western Highlands merger.	Rick DeBell	Communicate with Lisa and Wanda possible impacts resulting from the merger.	No change	
AI3.	10-22-03	Area Programs that have not sent their consolidated TPA: SE Regional, Davidson, Onslow, Neuse, Durham, Foothills and Riverstone.	Paul Carr	EDS will perform follow-up procedures (receiving compliant 835 for these Area Programs who have not forwarded a consolidated TPA for EDS signature).		

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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